



ELECTORAL COMMISSION
GHANA

for the people

C/EC/PRO/01/SF.28

12TH JULY, 2016

Electoral Commission of Ghana
Opp. Ridge Hospital
Eight Avenue Ridge
Accra, Ghana

To whom it may concern.

On behalf of the Electoral Commission of Ghana, I confirm that Supertech (STL) Ltd was contracted to deliver and deploy a solution for biometric voter verification. This solution was deployed to elect assembly and unit committee members for the entire metropolitan, municipal and district assemblies (MMDAs) in Ghana on September 1st 2015. This was a further evolution of the solution already deployed for the 2012 presidential and a parliamentary election which was include Voters registration systems, Data DE duplication and processing system, networking system and Voter Verification system. Redeploying the same solutions previously used, demonstrates the high quality and fit for purpose of the biometric voter verification (BVV) devices, solution and services.

Supertech (STL) Ltd., as part of its overall solution, used for the DE duplication as part of verification and registration applications, technology supplied by GenKey Solutions B.V. from the Netherlands, for this assignment.

The Voter verification solution included a portable biometric device equipped with a barcode reader, a fingerprint reader and a screen displaying instructions to the operator as well as a facial photo of the registered voter. This solution was deployed in more than 27,000 polling stations across the country. Precisely, the provided solution and services included the following:

- Design and concept of the biometric voter verification device, dedicated for this purpose
- Supply and upgrade over 70.000 devices along with all consumables such as batteries, SD cards, manuals
- Design and development of the application software as well as the biometric verification algorithm
- Data extraction from central database
- Assembly services in Ghana:
 - Assembly and preparation of the complete Biometric Voter Verification package including SD card insertion and batteries
 - Logistical preparation of the devices per constituency incl. packaging, labelling, spare batteries
 - Testing and verification of data consistency
- Technical support during the whole project
- Training (train the trainer up to the 3rd level)
- Deployment of a dedicated call center during elections
- Deployment of a support infrastructure countrywide during the elections.

In view of this, we would like to affirm that the delivery of the solution by Supertech (STL) together with its subcontractor GenKey was of very high standards. The Electoral Commission speaks highly of the delivered solution as well as the responsiveness and excellent team-work between the Supertech (STL) together with its Subcontractor Genkey and the Electoral Commission and is very pleased with the satisfactory result during the election exercise.

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**DEPUTY CHAIRMAN
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